है ताकि यह सुनिश्चित किया जा सके कि कोई अनुचित विलम्ब न हो ।

(ङ) प्रति एक सौ टेलीफोनों पर प्रतिमाह शिकायतों की संख्या नीचे दी गई है :–

महीना		दिल्ली	मुम्बई
नवम्बर,	1993	23.5	22.24
दिसम्बर,	1993	24.1	24.6
जनवरी,	1994	28.0	24.0
फरवरी,	1994	24.35	23.3
मार्च,	1994	25.7	25.1
अप्रैल,	1994	24.76	20.4
मई,	1994	26.36	22.8
जून,	1994	27.96	30.3
जुलाई,	1994	36.15	32.0
अगस्त,	1994	35.3	36.2
सितम्बर,	1994	33.4	29.6
अक्तूबर,	1994	30.7	28.0

(च) अधिकांश दोष अगले दिन तक ठीक कर दिये जाते हैं और शेष को अगले दो/तीन दिनों के भीतर निपटा दिया जाता है । केबल की चोरी/केबल खराबी के कारण उत्पन्न दोषों को ठीक करने में ज्यादा समय लगता है । ऐसे अवसरों पर टेलीफोनों के दोष यथासम्भव कम समय में ठीक करने के लिए चौबीस घण्टे दोष ठीक करने का कार्य किया जाता है ।

Installation of Electronic Exchanges in Andhra Pradesh

1928. SHRI T. VENKATRAM REDDY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the names of such telephone exchanges in Andhra Pradesh which have not yet been converted into electronic exchanges so far;

(b) by when these are likely to be converted; and

(c) the names of places where Government have decided to install new electronic exchanges during 1994-95 ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) As given in Annexure *(See* Appendix 172 Annexure No. 45).

(b) (i) Small capacity non-electronic exchanges are planned to be converted into electronic by March, 1997.

(ii) Large capacity non-electronic exchanges will be replaced after the expiry of their useful life.

(c) (i) Small capacity new electronic exchanges are installed at locations where total paid registered demand reaches 10. Small electronic exchanges have been installed at the following places so far, during 1994-95. Kallamala (District Cuddappa) Calingapatnam Dist. (Srikakulam) Pinhintipet (Distt. Srikakukam), Karanapuram (Distt. Warangal). Locations for other new exchanges have not yet been decided.

(ii) Places where new medium/large capacity electronic exchanges have been planned are at Hyderabad, Vijyawada and Vishakhapatnam (at thre sites).

Increase in Postal Work

1929. SHRI DEBABRATA BISWAS: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that postal (letter-mails) work is increasing every month; and

(b) if so, the specific steps taken to clear this increasing extra postal work ?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) No, Sir. Volume of mail fluctuates from month to month depending on seasonal nature of traffic.

The annual statistics maintained by the Government indicate a fluctuation in traffic which is not substantial in the last few years.

(b) Additional posts are sanctioned whenever such posts are justified. Government is also laying stress on increasing productivity of staff through computerization and streamlining of operational procedures as a continual process.

Non-Availability of Mail Bags

1930. SHRI DEBABRATA BISWAS: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that mail bags are not available in some Post Offices/Sorting Offices including Eastern Court Post Office/Sorting Office in Delhi; and

(b) if so, the steps taken to mail the posts in non-standard bags?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Some Post Offices/Sorting Offices in Delhi including Eastern Court Post Offices/Sorting Office faced temporary shortage of bags during recent past.

(b) To meet the urgent need, the local Postal authorities purchased 20,000 non-standard bags. During 1994, 296,357 standard bags have been supplied to Delhi Circle and 2,34,000 standard bags are in the pipe line.